

Service Management & Engineering (SME)

Academic Calendar 2013 - 2014

March 2013							April 2013							May 2013							June 2013						
Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
				01	MM 1		01	02	03	04	05	06	07			01	02	03	04	05						01	02
04	05	06	07	08	09	10	08	09	10	11	12	MM 2		06	07	08	09	10	11	12	03	04	05	06	07	08	09
11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19	10	11	12	13	14	15	16
18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	EM 1		17	18	19	20	21	22	23
25	26	27	28	29	30	31	29	30						27	28	29	30	31			24	25	26	27	28	29	30
July 2013							August 2013							September 2013							October 2013						
Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
				05	EM 2					01	02	03	04							01							
08	09	10	11	12	13	14	05	06	07	08	09	10	11	02	03	04	05	06	MM 3		01	02	03	04	05	06	
15	16	17	18	19	20	21	12	13	14	15	16	17	18	09	10	11	12	13	14	15	07	08	09	10	11	12	13
22	23	24	25	26	27	28	19	20	21	22	23	24	25	16	17	18	19	20	21	22	14	15	16	17	18	19	20
29	30	31					26	27	28	29	30	31		23	24	25	26	27	28	29	21	22	23	24	25	26	27
														30							28	29	30	31			
November 2013							December 2013							January 2014							February 2014						
Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
				01	EM 3								01			01	02	03	MM 4								
04	05	06	07	08	09	10	02	03	04	05	06	07	08	06	07	08	09	10	11	12	03	04	05	06	07	08	09
11	12	13	14	15	16	17	09	10	11	12	13	14	15	13	14	15	16	17	18	19	10	11	12	13	14	EM 4	
18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26	17	18	19	20	21	22	23
25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30	31			24	25	26	27	28		
							30	31																			
March 2014							April 2014							May 2014							June 2014						
Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
					01	02		01	02	03	04	05	06			01	02	03	04							01	
03	04	05	06	07	08	09	07	08	09	10	11	12	13	05	06	07	08	09	MM 5	02	03	04	05	06	07	08	
10	11	12	13	14	15	16	14	15	16	17	18	19	20	12	13	14	15	16	17	18	09	10	11	12	13	14	15
17	18	19	20	21	22	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22
24	25	26	27	28	EM 5		28	29	30					26	27	28	29	30	31	23	24	25	26	27	28	29	
31																					30						

Master Thesis as a project work in the company:
June 2014 - September 2014

MM Management Modules

EM Management Modules

Master Program Modul Topics & Lectures

EM 1	Information & Service Management: Information and Market Engineering Service Innovation Service Management
EM 2	Service Technologies: Advanced Computer Networks Advanced Web-Applications IT Safety & Security Cloud Computing
EM 3	Digital Services: Information and Knowledge Management IT Aspects of eCommerce Complexity Management Information Pricing Service Pricing
EM 4	Business Processes and Software Engineering: Business Process Engineering Software and Systems Engineering
EM 5	Regulations & Economics of Networks: Communication Law Network Economics Transport Network Economics Telecommunication Network Economics Economics of Contracts
MM 1	Accounting & Controlling: Financial Accounting Management Accounting
MM 2	International Project Management: Project Management & Scheduling Information & Process Modeling Multiproject Management in an international Setting Development Management Intercultural Management Project Risk, Change and Profit Management
MM 3	Finance and Marketing: Fundamentals of Finance Marketing Marketing & Business Strategy
MM 4	Stochastic and Games: Stochastic Models and Optimization Applied Game Theory Simulation and Case Studies
MM 5	Law and Contracts: International Intellectual Property Law Decisions, Contracts, Markets and Trade International Law - The Law of Business Organizations